## **Course Rep Case Studies**

We asked staff from around the institution to pass on their views about good student representatives. The below is a cross section of what was received.

Sally Everett Deputy Dean (Quality and Student Experience) LAIBS: "As someone passionate about improving the student experience, I believe good student representatives are a vital conduit between staff and the student body. By working closely with student representatives I can ensure the student voice is heard and their feedback is used to directly shape and inform new curricula, processes and strategies"

**Tina Kendall, Course Leader for Film Studies:** "Student Reps play an invaluable role in helping to make the experience at Uni as good as it possibly can be. Course representatives have played a key role in many of the positive changes of recent years - from the idea of bringing in more field trips, to making sure course materials are available on the VLE. The student rep can also help tutors to come up with solutions to problems and to help shape the future of the course. The importance of a good student rep really cannot be underestimated!"

John White, Course Leader for Media Studies: "Every society needs to hear the voice of its citizens, loud and clear. Student reps can play their part in ensuring the student voice is heard at this university"

**Kathy Kingham, Course Leader Social Work:** "Having Students' Union involvement really helps to support the programme. The student reps help to facilitate good communication bringing the students experience and give us feedback so that we can improve and build upon the programme."

**Tory Young, Course Leader MA: English Literature:** "Committed student reps are vital to the smooth-running of our modules, quickly communicating issues as they arise and enabling every student's voice to be heard."

**Gianna Bouchard, Course Group Leader for Music and Preforming Arts:** "Staff in the Department of Music and Performing Arts work closely with our student course reps to identify where we need to enhance things and to improve channels of communication between staff and all students. We hold regular meetings with our reps and get to know what we can do to make things better. Our course reps are also really important ambassadors for the Department and work with us on Open Days and in organising external events. They help to shape our plans and initiatives for the Department and are key to our continuing work on improving the overall student experience."

John White, Course Leader for Media Studies: "Every society needs to hear the voice of its citizens, loud and clear. Student reps can play their part in ensuring the student voice is heard at this university"





