



ARU LONDON STUDENTS' UNION 2020 12 MONTHS OF IMPACT

150 CLOSED CASES



...through our Advice Service, from initial appointment to resolution.

"AS A STUDENT, KNOWING THAT MY INTERESTS AND CONCERNS ARE ADDRESSED AND THAT I AM REPRESENTED BY [THE] SU GIVES ME SUCH A PEACE OF MIND... IT'S A GREAT TEAM WITH GREAT PROJECTS, GIVING US ALL A SENSE OF BELONGING."



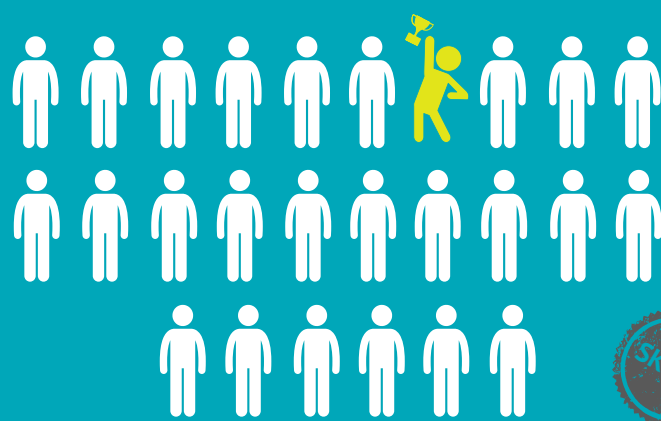
- 2ND YEAR BUSINESS & HR STUDENT -

NEW REP STRUCTURE

...unique to ARU London.

As a result there are;

- more opportunities for leadership roles
- focussed SSLC meetings
- easier ways for students to give feedback



26 VICE PRESIDENT CANDIDATES

MORE THAN
1000 PIECES OF WRITTEN FEEDBACK



...from students to inform our decision-making and campaigning to improve the student experience.

"THE SU EMBODIES WHAT STUDENTS SHOULD FOCUS [ON] OUTSIDE FROM THE PROFESSIONAL LEARNING EXPERIENCE. IT CREATES A SENSE OF BELONGING TO STUDENTS AND EMPOWERS THEM TO PARTICIPATE, ACHIEVE AND FEEL MOTIVATED."

- 2ND YEAR INTERNATIONAL BUSINESS MANAGEMENT STUDENT -



20+ STUDENT PROJECTS SUPPORTED (AND FUNDED)



"~~LOST~~ FOUND IN TRANSLATION"

We have invested in a website accessibility toolbar



"THE STUDENTS' UNION HAS HELPED ME DEVELOP USEFUL LIFE SKILLS" - NSS 2020

50% HIGHER THAN CAMBRIDGE & CHELMSFORD
CORE = 34 LONDON SU = 51



2 X FAITH SPACES

...now secured at both London sites after campaigning with students as a result of the closure of the prayer room.



"THE STUDENTS' UNION EFFECTIVELY REPRESENTS STUDENTS' ACADEMIC INTERESTS" - NSS 2020

16% HIGHER THAN THE SECTOR
SECTOR = 56 LONDON SU = 65

WORKED IN PARTNERSHIP WITH

- Employability Team
- Course Leaders
- Wellbeing Unit
- IT Department
- ARU London Directors
- Communications Team
- ARU London Principal



STUDENTS RATED OUR COMMUNICATIONS (OVER) 4 OUT OF 5



ELECTED 200+ STUDENT LEADERS

"YOU HAVE BEEN SUPER HELPFUL, GOSH! DIDN'T KNOW PEOPLE LIKE YOU EXISTED."

- ADVICE SERVICE USER -

MAKING STUDENTS MORE EMPLOYABLE

